

Introduction

About Pierse Fitzgibbon Solicitors LLP

Pierse Fitzgibbon Solicitors LLP is the enforcement entity associated with the M50 eFlow tolling system. eFlow is a registered business name of [Transport Infrastructure Ireland](#) ("TII"). Pierse Fitzgibbon Solicitors LLP is contracted by TII to provide eFlow enforcement services on their behalf. Pierse Fitzgibbon Solicitors LLP is an Irish company based in Listowel, Co. Kerry.

About TII

TII was established following the statutory merger of the National Roads Authority and the Railway Procurement Agency under the Roads Act 2015. TII is the data controller in respect of the personal data that is collected and processed by eFlow and Pierse Fitzgibbon Solicitors LLP. TII's main address is Parkgate Business Centre, Parkgate Street, Dublin 8, D08 DK10, Ireland

Purpose of this Notice

This notice informs you about your personal data that is collected and processed by Transport Infrastructure Ireland to collect default tolls that arise in connection with M50 barrier free tolling.

Contacting Pierse Fitzgibbon Solicitors LLP

Pierse Fitzgibbon Solicitors LLP can be contacted as follows:

- by post: Pierse Fitzgibbon Solicitors, Market Street, Listowel, Co Kerry, Ireland
- by phone: 068 56700 or 081 831 3100
- by email: tiilegal@pierse.ie

Personal Data Processed by Pierse Fitzgibbon Solicitors

The processing of personal data is required in order to collect default tolls. Pierse Fitzgibbon Solicitors LLP may collect and process some or all of the following personal data in relation to you in order to collect default tolls.

- your name and contact details, including your address and post code;
- your vehicle registration number;
- toll passage evidence including vehicle image and correspondences in relation to unpaid tolls;
- any other personal data which you provide to us.

Sources of Personal Data

As well as collecting information from you directly, Pierse Fitzgibbon Solicitors LLP may receive or collect information about you and your vehicle from the eFlow operator. Telephone calls to and from Pierse Fitzgibbon Solicitors LLP may be recorded for quality and verification purposes.

Purpose of Processing and Legal Basis

Pierse Fitzgibbon Solicitors LLP process your personal data in order to collect default tolls and penalties in respect of your use of the M50 barrier free tolling. The legal basis for processing of such personal data is in compliance with TII's legal obligations under the General Data Protection Regulation (Regulation (EU) 2016/679), Data Protection Data 2018 and the Law Enforcement Directive (Directive (EU) 2016/680).

Recipients of Data

Pierse Fitzgibbon Solicitors LLP may disclose your personal data to other organisations in connection with the above purposes, in the following circumstances:

- We may share personal data with agents, contractors and service providers who assist Pierse Fitzgibbon Solicitors LLP with the operation of aspects of enforcement services and functions, where Pierse Fitzgibbon Solicitors LLP are under a duty to disclose or share personal data in order to comply with any legal obligation, or to protect the rights, property or safety of TII, eFlow customers, or others. We may also share information about the way you conduct your account with credit reference agencies.
- Where required or permitted by law, Pierse Fitzgibbon Solicitors LLP may share your personal data with other public authorities and bodies, such as An Garda Síochána or other law enforcement authorities.
- Where we are otherwise permitted by law.

Retention

Pierse Fitzgibbon Solicitors LLP will only retain your personal data for as long as necessary for the purpose or purposes for which it was obtained, including for the purposes of satisfying any legal, accounting, or reporting requirements. The retention periods differ depending on the type of categories of personal data held. To determine the appropriate retention period for personal data, Pierse Fitzgibbon Solicitors LLP consider the amount, nature and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which Pierse Fitzgibbon Solicitors LLP process your personal data and whether Pierse Fitzgibbon Solicitors LLP can achieve those purposes through other means, and the applicable legal requirements.

Security of your Information

The personal data processed by Pierse Fitzgibbon Solicitors LLP is held on secure servers hosted by Pierse Fitzgibbon Solicitors LLP and at secure data hosting centres located in the Republic of Ireland. Pierse Fitzgibbon Solicitors LLP has adopted appropriate technical and organisational security measures to protect your information from unauthorised access and against unlawful processing, accidental loss, destruction or damage. Pierse Fitzgibbon Solicitors LLP will also ensure that its agents or third party service providers who process your data are required to keep your data safe and secure.

Your Rights

You have the following rights, in certain circumstances, in relation to your personal data:

- the right to access your personal data;
- the right to request the rectification and/or erasure of your personal data;
- the right to restrict the use of your personal data;
- the right to object to the processing of your personal data;
- the right to receive your personal data, which you provided to us, in a structured, commonly used and machine-readable format or to require us to transit the data to another data controller, and
- where our processing of your personal data is based on you having provided consent, the right to withdraw your consent to the processing at any time.

In order to exercise any of the rights set out above, please contact Pierse Fitzgibbon Solicitors LLP using the contact details indicated above.

Questions and Complaints

If you have any questions or complaints about Pierse Fitzgibbon Solicitors LLP use of your personal data, please contact Pierse Fitzgibbon Solicitors LLP using the contact details above. Alternatively, TII's Data Protection Officer may be contacted as follows:

- by post: Data Protection Officer, Transport Infrastructure Ireland, Parkgate Business Centre, Parkgate Street, Dublin 8, D08 DK10
- by phone: + 353 1 646 3600
- by email: dataprotection@tii.ie

Further information about data protection can be found on the Data Protection Commission's website: www.dataprotection.ie

You also have the right to lodge a complaint with the Data Protection Commission if you are not happy with the way Pierse Fitzgibbon Solicitors LLP or TII have used your information or addressed your rights. Details of how to lodge a complaint can be found on the [Data Protection Commission's website](#).